

MOE's Centrally Provisioned Digital Tools, Student Learning Space (SLS) and MOE Identity Management System (MIMS)

Briefing for Primary 1 Parents





“Transforming Education through Technology” Masterplan 2030

“Outcome goals

*Students: Digitally-empowered, future-ready learners
and innovators”*





Overview of Digital Tools, SLS & MIMS

MOE's Centrally Provisioned Digital Tools

- Student iCON (Google Workplace)
- Microsoft 365 Pro Plus (Office tools such as Word, Excel, PowerPoint)

SLS: Student Learning Space


- Online learning platform for students

MIMS: MOE Identity Management System

- Used for accessing SSOE and PDLP devices, MOE applications
 - Also used for SLS login and ALL EARS form login used for Termly check-ins, CCA registrations, etc.
- 



Frequency of Usage

- Termly Check-In
 - Term 1 (Jan), Term 2 (Mar), Term 3 (Jun), Term 4 (Sep)
 - Project Click (Home-Based Learning)
 - Self-directed Learning (SLS resources)
- 

MOE's Centrally Provisioned Digital Tools



MOE's Centrally Provisioned Digital Tools

- To complement teaching and learning for your child/ward by providing the tools for collaboration, productivity and communication.
 - Student iCON (Google Workplace)
 - individualised email account
 - managed service leveraging Google mail as part of the Google Workplace
 - used throughout your child's/ward's general education school life
 - Microsoft 365 Pro Plus (Office tools such as Word, Excel, PowerPoint)
 - free access
 - be usable on up to 15 devices (including his/her Personal Learning Device) at any one point in time.

Important:

Consent Form for “Consent to use MOE’s Centrally Provisioned Digital Tools” has been sent via **Parents Gateway(PG)** this morning. *(*Ensure notification for PG is turned on)*

- Refer to PG and attached letter for more details on use of personal data by commercial providers (i.e., Google and Microsoft) for the purpose of providing the required services and ensuring the tools function accordingly.
- Kindly response “Yes” or “No” to your child’s use of Digital Tools **by 10 Jan, Friday.**

PG Consent Form: MOE's Centrally Provisioned Digital Tools



Why am I not receiving push notification from Parents Gateway?

 Updated by PARENTSGATEWAY 2mo ago

The push notification feature on the phone needs to be enabled.

1. Tap on the 'Profile' tab
2. Tap on 'Notifications'
3. Tap on 'Push Notifications'
4. If 'Push Notifications' is 'OFF', tap 'Turn On' to enable it

Alternatively, you may want to check if your app has been put in "deep sleep" mode. Some phone manufacturers have installed a battery optimisation feature which may put Parents Gateway app in "Doze mode", thus preventing parents from receiving push notifications.

You can also opt for email notifications under 'Notifications'.

Student Learning Space

SLS

and

**MOE Identity Management System
(MIMS)**



SLS & MIMS Account Management from 2025

Level	P1	P2	P3	P4	P5	P6	
Management	Parents manage SLS & MIMS accounts for P1-P3 students			Transition year: Students take control of their SLS & MIMS accounts	Students fully manage their own accounts		
Annual tasks For SLS & MIMS	<p>P1 Onboarding of SLS and MIMS</p> <ol style="list-style-type: none"> 1. Setup of Self-Service Reset Password 2. Recommended to use SLS login for SLS. 3. MIMS login required for All Ears Form (Termly Check-In)/ CCA Registration 4. Learn to use SLS Passcode feature for easy access (School) <p>P2 & P3</p> <ol style="list-style-type: none"> 1. Reset passwords at the start of each school year 2. Review and update security question answers 3. Verify linked email address (SLS only) 			School will assist students in: <ol style="list-style-type: none"> 1. Setting new passwords 2. Changing security question answers 3. Linking accounts to iCON email (SLS only - Parent's/ Student's) 	Annual password resets encouraged.	Option to MIMS for SLS login if able to manage.	Students responsible for: <ol style="list-style-type: none"> 1. Remembering passwords 2. Updating security questions 3. Maintaining linked email address (SLS only)

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Supporting your child/ward using the School Journal (Pg. 29 – 30, Notes Pg.160)

LOGIN & SELF-SERVICE PASSWORD RESET INFORMATION

This page is dedicated to helping you remember your login IDs for key school platforms - MOE Integrated Management System (MIMS), Student Learning Space (SLS), and school academic laptop.

MOE Identity Management System (MIMS) provides access to multiple applications with a single ID and password such as your login to the school laptops, Student iCON, SLS, All Ears Form, Microsoft Office 365 ProPlus Apps etc.

Students can choose to login to SLS using either:

1. SLS Username and SLS password (recommended for P1 and P2)
2. MIMS Login ID (<Full_Name>@students.edu.sg) and MIMS password

IMPORTANT! Do not write your passwords here for security reasons! Instead, keep your passwords in a secure and private place.

Platform	Login ID / Username
MIMS	
SLS	
School Laptop	XXXXX ____ (Never share your full IC number with anyone.)

Cybersecurity Tip:

Never share your password with anyone and avoid writing it down where others can see it.

If you forget your password, please click on "Forgot Password?" and reset it using the **student self-service password reset function**.

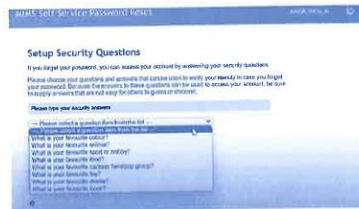
Your account will be locked if you try to log in with an incorrect password too many times. Please submit a helpdesk enquiry form via <https://go.gov.sg/kcpichelpdesk> to unlock your account.

LOGIN & SELF-SERVICE PASSWORD RESET INFORMATION

MIMS: Set up your challenge questions

Perform a one-time set up of answers to challenge questions in your MIMS Portal to enable student self-service password reset when required.

1. **Log in to MIMS Portal**
<https://mims.moe.gov.sg/sspr>
On the main menu, click on **Setup Security Question**
2. **Set challenge questions**
Choose 3 questions and set the answers to them. After setting the answers, click Save Answers.



MIMS: Student Self-Service Password Reset Guide

1. Go to <https://mims.moe.gov.sg/sspr> and click **Forgot Password?**
2. Type in your username and answer the Challenge Questions that you've set previously.
3. Once you have correctly answered your challenge questions, you will be able to reset your password.

SLS: Self-reset SLS Password

1. Go to <https://vie.learning.moe.edu.sg/login> and click **Forgot Password**
2. Enter your SLS username and click **Submit**

If you did not setup your email for password reset or you have no access to your email, choose the next option **Answering my security questions** to reset password set up during the first login.



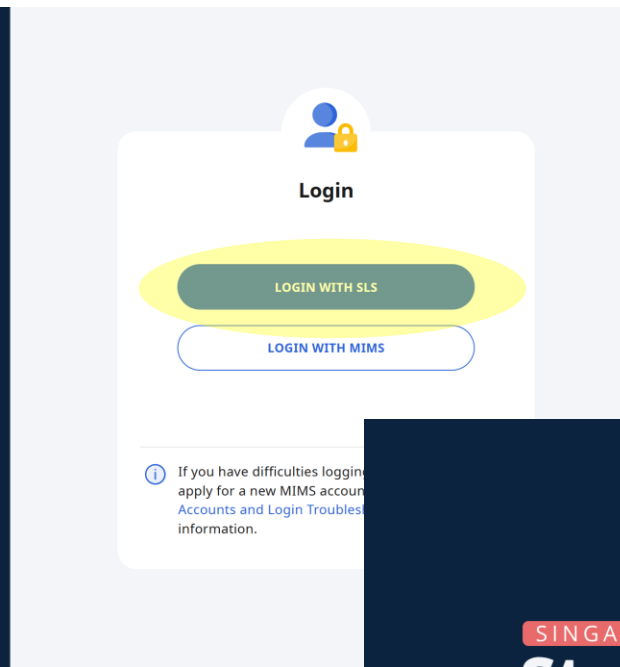
My Notes



Student Learning Space



Student Learning Space (SLS)

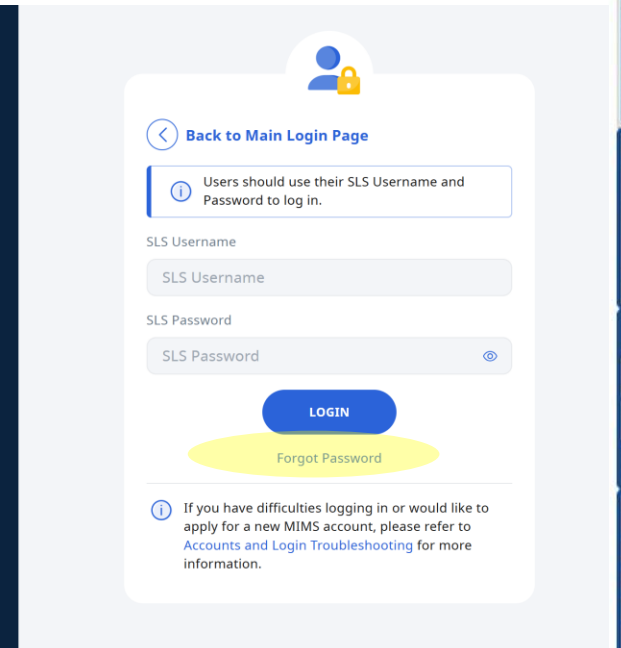
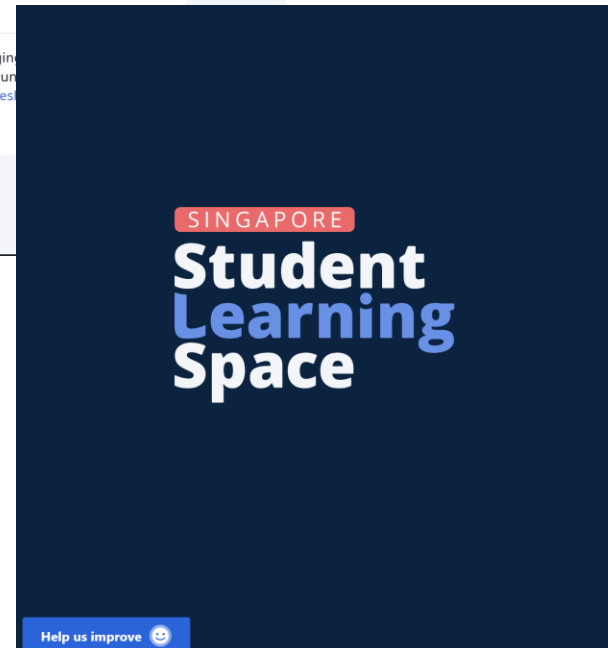


SLS can be accessed from

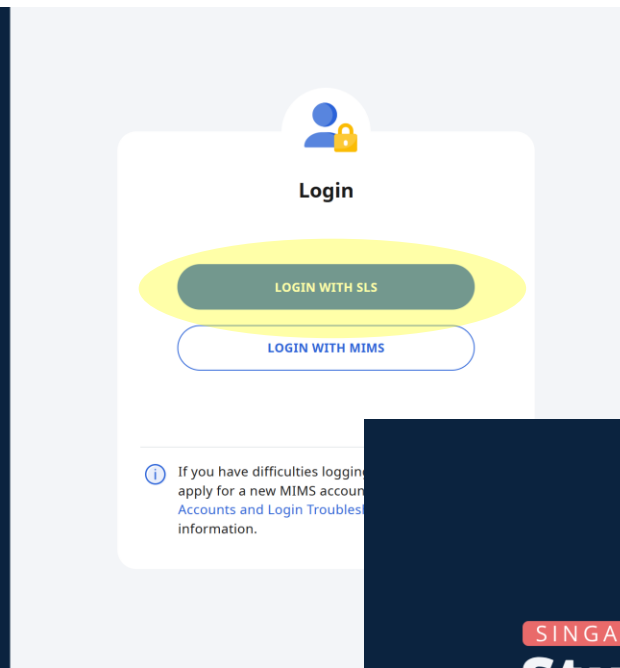
<https://vle.learning.moe.edu.sg/login>

The SLS username can be found in the cover letter distributed to your child on a later date.

The **default password** for first-time login will be communicated to you via **PG**.



Getting Started with Student Learning Space (SLS)

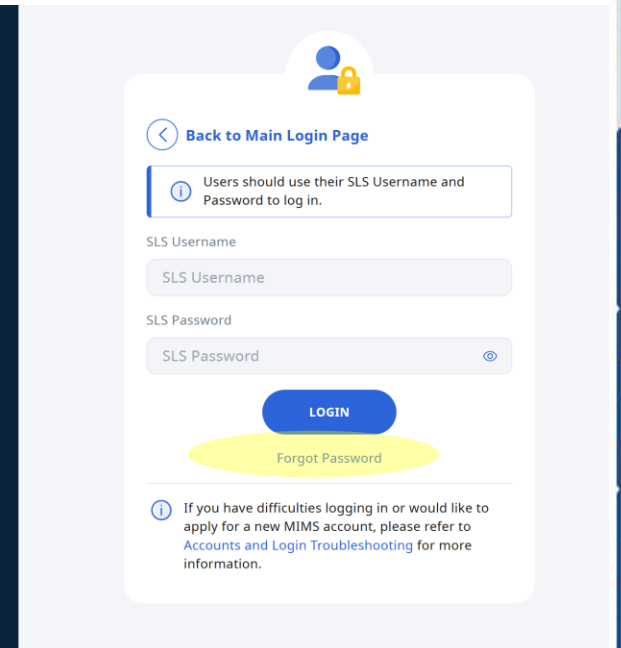
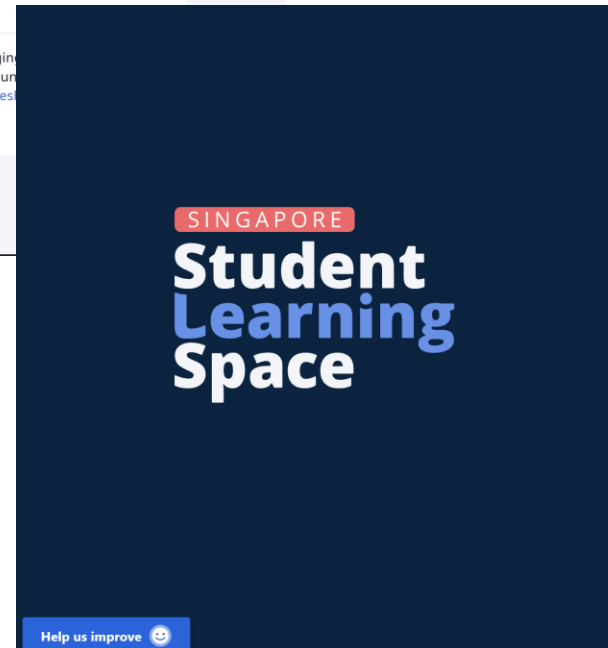


SLS can be accessed from

<https://vle.learning.moe.edu.sg/login>

The SLS username can be found in the cover letter distributed to your child on a later date.

The password for first-time login will be communicated to you via PG.



Step 1. Set New Password on 1st Login

Welcome to Student Learning Space!

This is your first login, please...

STEP 1 / 3

Change Password

Password Requirements

Password should contain at least 12 characters or more using a combination of letters and numbers.



New Password

Confirm Password


SUBMIT

Step 2. Password Reset Email Address

STEP 2 / 3

Password Reset Email Address (Optional)

Email Address Guidelines
A verification code will be sent to the email address provided. If you do not receive an email, check your spam/junk mail folders and check that the email address has been keyed in correctly.



Email Address:


SAVE

SKIP

Verification Code

Key in the verification code received in your email.

Verification Code

Please wait for  02:00 before using the Resend Verification Code option.

CANCEL **PROCEED**

Step 3. Set up answers to Security Questions

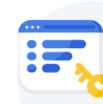
Security Questions

If you've forgotten your password, you can reset it yourself or call the SLS Helpdesk (6702 6513).

Security Question Guidelines

Type in the answers to all three questions below. Choose answers that you can remember easily as you'll have to provide the same answers when you need to reset your password in future.

Each answer can only have a maximum of 50 characters. The same answer cannot be used for more than one question.



What is your favourite animal?

What is your favourite colour?

What is your favourite sport or hobby?

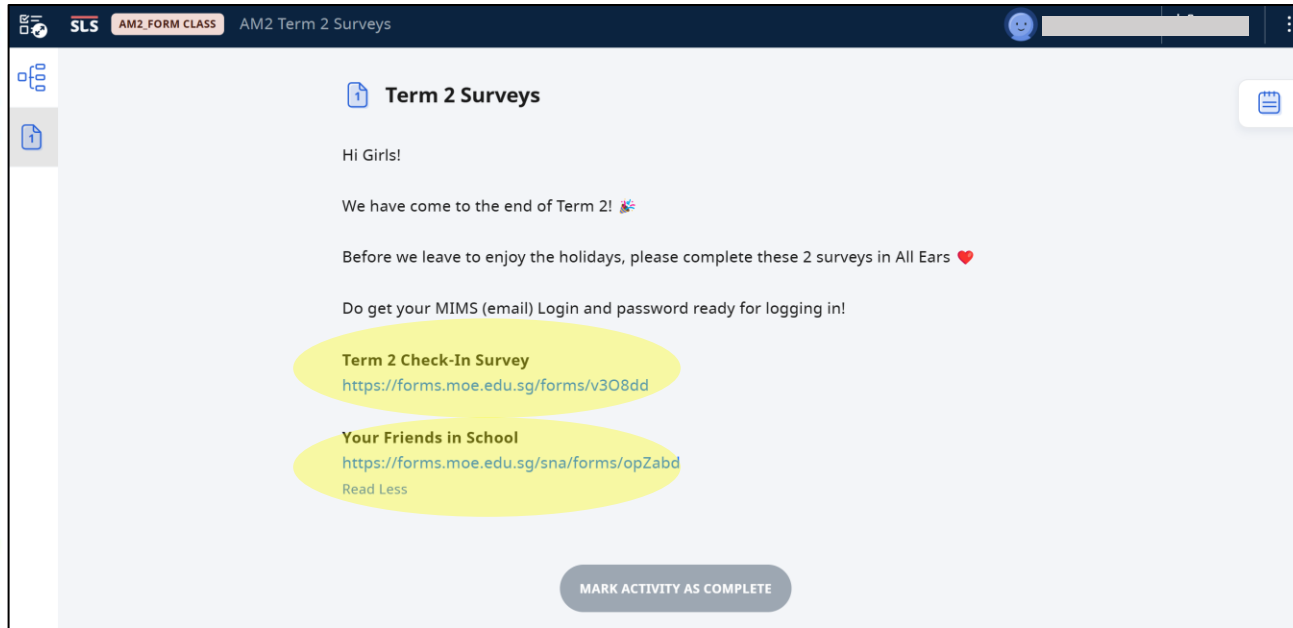


MIMS

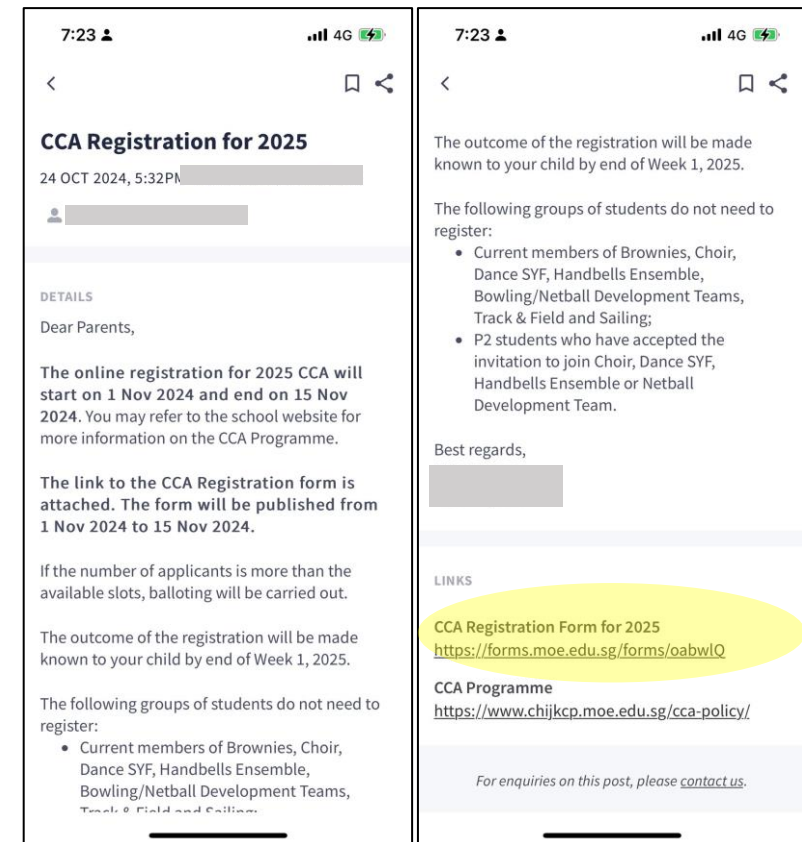
MOE Identity Management System

MIMS : MOE Identity Management System

- Examples using MIMS Login
 - Termly Check-In /Surveys in ALL EARS via SLS
 - CCA Registration via PG



The screenshot shows a mobile interface for 'SLS AM2 FORM CLASS' with the title 'AM2 Term 2 Surveys'. The main content area is titled 'Term 2 Surveys' and includes a greeting 'Hi Girls!', a message 'We have come to the end of Term 2!', and a request to complete two surveys. Two survey links are highlighted in yellow: 'Term 2 Check-In Survey' with URL <https://forms.moe.edu.sg/forms/v3O8dd> and 'Your Friends in School' with URL <https://forms.moe.edu.sg/sna/forms/opZabd>. A 'MARK ACTIVITY AS COMPLETE' button is at the bottom.



The two screenshots show a notification for 'CCA Registration for 2025' sent on 24 OCT 2024 at 5:32 PM. The notification text includes: 'The outcome of the registration will be made known to your child by end of Week 1, 2025.', a list of groups that do not need to register (Current members of Brownies, Choir, Dance SYF, Handbells Ensemble, Bowling/Netball Development Teams, Track & Field and Sailing; P2 students who have accepted the invitation to join Choir, Dance SYF, Handbells Ensemble or Netball Development Team), and a link to the CCA Registration form: <https://forms.moe.edu.sg/forms/oabwIQ>. The link is highlighted in yellow in the second screenshot. The notification concludes with 'Best regards,' and a signature block.

MIMS : MOE Identity Management System



Ministry of Education
SINGAPORE

MIMS Portal



Please login using your MIMS account. For Students, your MIMS login ID is <Full_Name>@students.edu.sg. For School Staff, your MIMS login ID ends with @schools.gov.sg. For HQ Staff, your MIMS login ID ends with @hq.moe.gov.sg. If you encounter difficulties logging in, please approach your teachers (for Students) or MIMS Administrators (for Staff).

[Forgot Password?](#)

The Forgot Password? is a **Self-Service Password Reset function** that user can reset their password by themselves.

Perform a one-time set up of answers to challenge questions in your MIMS Portal to enable student self-service password reset when required.

It will **NOT** work if you are logging in to MIMS for the first time or you haven't setup Challenge Question in MIMS.

Onboarding MIMS

Student Self-Service Password Reset (SSPR)

MIMS Self Service Password Reset

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

— Please select a question item from the list —

▶

— Please select a question item from the list —

▶

— Please select a question item from the list —

▶

Self Service Password Reset

Change Password

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:

- Password is case sensitive.
- Must be at least 12 characters long.
- The first character can not be a symbol (non letter or number).
- Must not include part of your name or user name.
- Must have at least three types of the following characters:
 - Uppercase (A-Z)
 - Lowercase (a-z)
 - Number (0-9)
 - Symbol (!, #, \$, etc.)

Please type your new password

New Password

Confirm Password

Change Password Cancel

How to seek help



How to seek help:

“I have forgotten my SLS password”



Password reset by
answering security
questions



Password reset
through email



Contact School-based Helpline
(General Office/
School Website)

*Weekdays: 8am – 4pm



Contact the SLS Helpdesk
6702 6513
(Mon – Fri: 4pm – 9pm,
Sat: 9am – 3pm)



<https://go.gov.sg/kcpichelpdesk>

How to seek help:

“I have forgotten my MIMS password”



Password reset by
answering security
questions



Contact School-based Helpline
(General Office/
School Website)

*Weekdays: 8am – 4pm



<https://go.gov.sg/kcpicthelpdesk>




How to seek help:

“I have forgotten my SLS username”

- The format of the username is a combination of the first 5 characters of the Name, the last 4 digits and the letter of the NRIC/FIN/BC,
- E.g. Abby Ang, T1234567Z → SLS Username - ABBYA4567Z

“I have forgotten my MIMS username”

- E.g. Abby Ang → Abby_Ang@students.edu.sg
 - On occasions where some name is in the system, an underscore and a number will be added to the username
e.g. Abby_Ang_1@students.edu.sg
- 



How to seek help

a. **Students should first try to self-reset.**

In the case of P1 to P3 students, parents should help to self-reset.

b. If during office hours on a weekday, students should call the school helpdesk/ log a request through school website.

For students who need assistance accessing SLS during HBL/ Project Click (e.g., forgot student login ID or student password)

- if outside office hours, students should call the SLS helpdesk and standby with their answer to the security questions.
- 

More details on your child/ward's accounts
and
onboarding process will be shared via PG and
hardcopy letters to your child/ward.





In Summary


1. MOE's Centrally Provisioned Digital Tools


- Consent Form via Parents Gateway (Respond by 10 Jan, Friday)

2. Onboarding of SLS

- PG Announcement "Onboarding of SLS" with guide and default password
- Hardcopy letter "Access to Singapore Student Learning Space" with SLS Username
- Set-up Password reset function with linked email account and security questions
- Reset Password

3. Account Activation of MIMS

- PG Announcement "Account Activation of MIMS & Term 1 Check-In Survey" with guide and default password
 - Hardcopy letter "Account Activation of MIMS" Letter with MIMS Username/ Student iCON email
 - Set-up Self-Service Password Reset Function
 - Reset Password
 - *Complete Term 1 Check-In Survey in All Ears (via link in SLS)*
- 



Other Matters – Collection and Use of Data (School Journal, Pg 28)

The rights of all materials and data created using the school's ICT facilities and resources are jointly owned by the school and the user. The school reserves the right to record and retain data on school-owned devices and/or accounts issued by the school for investigation or evidence. Violation of any policies, rules or administrative procedures may result in a temporary suspension or revocation of student's account. The student may also face disciplinary action in accordance to the school's discipline policy.

Photographs, video images and recordings of students or their legal guardians may be taken during school activities and events (which can be held either physically or virtually), such as classroom lessons, CCA, school camps, school concerts and Parent-Teacher-Meeting sessions. The school may use, publish and live stream such photographs or video recordings in school publications, the school's website, social media channels, or other communication channels.

(*Parents may contact the school if there are any concerns.)



Thank you

