



PACIFIC BOOKSTORES ONLINE PURCHASE GUIDE - PRIMARY ONE ONLY

ONLINE ORDER	<p>1) Please visit our website - https://www.pacificbookstores.com/ 2) For all customers, kindly create an account with us to proceed for ordering</p>
LAUNCH DATE FOR ONLINE ORDERING	11th October 2021 (Primary 1 ONLY)
LAST DAY OF ONLINE ORDERING	15th October 2021 (Primary 1 ONLY)
HOME DELIVERY	<p>Local delivery charge of \$13.80 19th to 21st October 2021 (Tuesday to Thursday) Home Delivery date can be selected when purchase online</p>
SELF COLLECTION DATES & HOURS	<p>18th to 21st Oct (Monday to Thursday) Self Collection date & time can be selected when purchase online</p>
ONLINE PAYMENT OPTIONS	<p>Scan & Pay (OR CODE) or CREDIT CARD (VISA/MASTERCARD ONLY)</p> <div style="text-align: center;">   </div>
ONLINE ORDER CONFIRMATION	<p>A confirmation email will be sent once payment is successful. An invoice is attached together in the confirmation email or you may print the invoice from Pacificbookstores website under your registered account</p>
CANCELLATION/EXCHANGE POLICY	<p>1) All purchase are final and no cancellation. 2) No refund allowed and only exchange will be entertained.</p>
CUSTOMER SERVICE CONTACT :	<p>HOTLINE : 65592269 (9am to 5pm, Mon to Fri) (9am to 1pm, Saturday) EMAIL : sales@pacificbookstores.com</p>